

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/A/101435 dated 21/03/2025 has been generated in reference to Service order No. 222419 dated 15/03/2025.

Area : SS4 COIMBATORE

Model : 40101701SD01375/AC 1.5T EI 18IINV5R32 WYS

Replacement Product Code : 40101701SD01614 AC 1.5T SIC 18ITC5 WZS SPLIT

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD01375 AC 1.5T EI 18IINV5R32 WYS

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240400095SA04036

Invoice No : 11014877

Invoice Date : 03/06/2024

DOP : 03/06/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

AC UNIT : IDU-ODU

ODU No : 240401375SA02847

Nature Of Problem : Functional_Defect_-_Not_repairable

Job Code Desc : SEALED SYSTEM#GAS LEAK#APPLIANCE TO BE REPLACED

PRA submitted by : KAMAL T

Customer / Dealer Code : 40000E

Customer / Dealer Name : MANAS MISHRA

Address : MANAS MISHRA E3 418 F BHEL TOWNSHIP TIRUCHIRAPPALLI

City: Bhel

Telephone Number : 9489704150

Mobile Number : 8438414718

Observation text: SEALED SYSTEM, GAS LEAK, 2 TIMES GAS CHARGING DONE CUST NOT ALLOWING SERVICE,WANTS ONLY REPL CUST DOP : 03/06/24. KINDLY APPROVE.

Approval remark: GAS LEAK - CUST CASE- NOT ACCEPTING REPAIR. REPEAT

Sanction text: Gas leak problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.