

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/R/111211 dated 12/04/2025 has been generated in reference to Service order No. 380327 dated 06/04/2025.

Area : SS4 COIMBATORE

Model : 52141501SD02981/RT EONVALOR 310B RCIT MT BK

Replacement Product Code : 52141501SD02916 RT EONVALOR 310C RCIT MT BK

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD02981 RT EONVALOR 310B RCIT MT BK

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240102981FR00392ZX

Invoice No : 11142160

Invoice Date : 13/01/2025

DOP : 13/01/2025

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Functional_Defect_-_Not_repairable

Job Code Desc : COMPRESSOR#MOTOR WINDING DEFECT#APPLIANCE TO BE REPLACED

PRA submitted by : KAMAL T

Customer / Dealer Code : 40000E

Customer / Dealer Name : SELVARAJ SELVARAJ

Address : SELVARAJ SELVARAJ 5/222 VIGNESHWARA NAGAR GANGAIVELLI PO KUNNATH UR

City: Tirupur Bazaar S.O

Telephone Number : 9698571272

Mobile Number : 9698571272

Observation text: COMPRESSOR MOTOR WINDING DEFECT PROBLEM CUST NOT ALLOWING REPAIR, WANTS ONLY REPL. SR&BLL CUST DOP : 13/01/2025. KINDLY APPROVE.

Approval remark: COMPRESSOR WINDING DEFECT-CUST CASE CUST NOT ACCEPTING REPA IR

Sanction text: Compressor problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.