

Dear KHANGAN/NANDHINIS.LO/ajayes

Sanction No. SS4/W/102733 dated 12/04/2025 has been generated in reference to Service order No. 380789 dated 08/04/2025.

Area : SS4 COIMBATORE

Model : 52141601SD00384/WTEON MGNS 65 5.0 FDTG MTBK

Replacement Product Code : 52141601SD00474 WTEON MGNS 70 5.0 FDTNS MTBK

Product Category : WASHING MACHINE

Defective Product Code : 52141601SD00384 WTEON MGNS 65 5.0 FDTG MTBK

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230300384FW00035

Invoice No : 11134309

Invoice Date : 03/04/2025

DOP : 03/04/2025

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Damaged

Damage Happened During : Transit from Branch to Dealer / Distributor / Cust

Damaged Part(Only For Appl) : Cabinet,SidePanel

Accountable By : Transporter

Estimate Cost To Repair : Spares Rs. 1000 Labour Rs. 200 (Includes gas charging, if any)

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : CABINET#CABINET - DAMAGE / SCRATCHY - TRANSIT DAMAGE#APPLIANCE TO BE REPLACED

PRA submitted by : KAMAL T

Customer / Dealer Code : 40000E

Customer / Dealer Name : ARUN ARUN

Address : ARUN ARUN E 28 ANNA NAGER EDIYARPALAIYAM

City: Edayarpalayam B.O

Telephone Number : 7010037010

Mobile Number : 8695123450

Observation text: CABINET DAMAGED, SIDE PANEL DENT.SR.NO&IMG ATTACHE CUST NOT ALLOWING REPAIR, WANTS ONLY REPL. CUST DOP : 03/04/2025. KINDLY APPROVE.

Approval remark: cabinet damaged TRANSIT/HANDLING DAMAGES

Sanction text: cabinet damaged

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.