

Dear KHANGAN/NANDHINIS.LO/ajayes

Sanction No. SS4/R/111143 dated 26/03/2025 has been generated in reference to Service order No. 375840 dated 20/03/2025.

Area : SS4 COIMBATORE

Model : 52141501SD02118/RD EDGERIO 207D 43 THI ZN BL

Replacement Product Code : 52141501SD03292 RD EDGEPRO 230C TAF MN WN

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD02118 RD EDGERIO 207D 43 THI ZN BL

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 220602118DR00138

Invoice No : 16064971

Invoice Date : 28/02/2025

DOP : 28/02/2025

DEALER / CUSTOMER : DEALER

Damage/Defective : Damaged

Damage Happened During : Transit from Mfg Plant / Bhiwandi to Branch

Damaged Part(Only For Appl) : Cabinet

Accountable By : Transporter

Estimate Cost To Repair : Spares Rs. 1000 Labour Rs. 200 (Includes gas charging, if any)

Nature Of Problem : Dealer_Expectations_-_Not_allowing_Repairs

Job Code Desc : CABINET#CABINET - DAMAGED/DENTS & SCRATCHES - SIDE PANEL REAR BOTTOM BUCKLING#APPLIANCE TO BE REPLACED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : STAR REFRIGERATION STAR REFRIGERATION

Address : STAR REFRIGERATION STAR REFRIGERATION NO.4, SOUNDRAMBAMBAL KANNAGI STREET KARAIKAL,

City: Karaikal S.O

Telephone Number : 9442394432

Mobile Number : 9442394432

Observation text: DAMAGED CASE DEALER STOCKSET CASE. CABINET TOP DENT AND DAMAGED. STOCK AVAILABLE FOR RC PLEASE APPROVE THE SAME SIR.

Approval remark: CABINET DAMAGED-TRANSIT/HANDLING DAMAGES

Sanction text: cabinet damaged in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.