

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/R/111171 dated 04/04/2025 has been generated in reference to Service order No. 375764 dated 20/03/2025.

Area : SS4 COIMBATORE

Model : 52141501SD02943/RT EONVIBE 346B HCIT ST RH

Replacement Product Code : 52141501SD01812 RT EONVIBE 346B 25 HCIT ST RH

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD02943 RT EONVIBE 346B HCIT ST RH

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230702943FR01000

Invoice No : 11105740

Invoice Date : 31/05/2024

DOP : 31/05/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer\_Expectations\_-\_Not\_allowing\_Repairs

Job Code Desc : SENSOR#ERROR IN SENSING TEMP#APPLIANCE TO BE REPLACED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : SASI SASI

Address : SASI SASI NO:649 , NORTH 3RD STREET , PUDUKKOTTAI

City: Ambalpuram

Telephone Number : 9965497722

Mobile Number : 7904956562

Observation text: DEFECTIVE COMPLAINT- SENSOR NOT WORKING .CUSTOMER NOT ALLOWING TO REPAIR & ESCALATED AT DEALER POINT PLEASE APPROVE THE SAME FOR REPLACEMENT SIR

Approval remark: LOW COOLING- REPEAT ISSUE- CUST CASE. ESCALATED CASE

Sanction text: repeated complaints in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.