

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/W/102720 dated 31/03/2025 has been generated in reference to Service order No. 376090 dated 21/03/2025.

Area : SS4 COIMBATORE

Model : 52141601SD00380/WTEON MGNS 65 5.0 FDTN GPGR

Replacement Product Code : 52141601SD00474 WTEON MGNS 70 5.0 FDTNS MTBK

Product Category : WASHING MACHINE

Defective Product Code : 52141601SD00380 WTEON MGNS 65 5.0 FDTN GPGR

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 211100380FW00055

Invoice No : 11089524

Invoice Date : 17/01/2022

DOP : 17/01/2022

DEALER / CUSTOMER : DEALER

Damage/Defective : Defective

Nature Of Problem : Dealer\_replaced\_to\_customer\_approved\_by\_Service

Job Code Desc : TUB ASSEMBLY#INNER DRUM - PLASTIC LIFTER LOOSE #APPLIANCE TO B E REPLACED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : PUNNIYAMOORTHY PILLAI DEPARTMENTAL STORE

Address : PUNNIYAMOORTHY PILLAI DEPARTMENTAL STORE NO 1476, SOUTH RAMAN, TH ANJAVUR, LM: NEAR OLD BUS STAND,

City: THANJAVUR CITY S.O

Telephone Number : 8098750602

Mobile Number : 9944926422

Observation text: DEFECTIVE COMPLAINT- WASH MOTOR DEFECT & NOT WORKING- SAL ES ESCALATION- DEALER REPLACED TO CUSTOMER & CUS DOP-29/05/2023. PLEASE AP PROVE SIR

Approval remark: wash motor defect-cust not accepting repair ESCALATED CASE

Sanction text: wash motor problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.