

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/A/101454 dated 14/04/2025 has been generated in reference to Service order No. 227804 dated 09/04/2025.

Area : SS4 COIMBATORE

Model : 40101701SD01216/SIC 18ITC5-WWR

Replacement Product Code : 40101701SD01618 AC 1.5T EI 18II5T WZS SPLIT 5S

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD01216 SIC 18ITC5-WWR

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240201216SA00011

Invoice No : 11143716

Invoice Date : 09/04/2024

DOP : 09/04/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

AC UNIT : IDU-ODU

ODU No : 240201216SA00032

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : CONTROL CARD#ODU - MAIN/CONTROL PCB NOT WORKING#APPLIANCE TO BE REPLACED

PRA submitted by : KAMAL T

Customer / Dealer Code : 40000E

Customer / Dealer Name : SELVAKUMAR ELECTRICALS SELVAKUMAR ELECTRICALS

Address : SELVAKUMAR ELECTRICALS SELVAKUMAR ELECTRICALS ALANGIYAM NEAR NEER PACH ROAD THARAPURAM

City: Dharapuram H O

Telephone Number :

Mobile Number : 8610559602

Observation text: CONTROL CARD ODU PCB BURNT ISSUE. MULTIPLE SERVICES DONE, CUST NOT ALLOW REPAIR. CUST DOP : 09/04/24. HEAVY DEALER ESCL.KINDLY APPR

Approval remark: REPEAT FUNCTIONAL PROB PCB BURNT CASE AND CUST IS NOT ACCEPTING REPAIR NOW. APPROVED AS A SPECIAL CASE

Sanction text: CONTROL CARD ODU PCB BURNT ISSUE.

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.