

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/R/111246 dated 18/04/2025 has been generated in reference to Service order No. 381431 dated 10/04/2025.

Area : SS4 COIMBATORE

Model : 52141501SD02870/RD EMARVEL 207C THF AT WN

***** SRN *****

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD02870 RD EMARVEL 207C THF AT WN

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230802870DR01239

Invoice No : 11137800

Invoice Date : 28/10/2024

DOP : 06/11/2023

DEALER / CUSTOMER : DEALER

Damage/Defective : Defective

PRA submitted by : KAMAL T

Customer / Dealer Code : 40000E

Customer / Dealer Name : BHARATH HOME NEEDS BHARATH HOME NEEDS

Address : BHARATH HOME NEEDS BHARATH HOME NEEDS DOOR NO ; 3 KANIYUR ROAD NEAR POUR CORNER MADATHUKULAM

City: Madathukulam

Telephone Number : 7871781817

Mobile Number : 6383093489

Observation text: CONTROLLER NO COOLING, REPEAT FAILURE ISSUE. DEALER REPLACE D TO CUSTOMER. SR.NO&BILL IMG ATTAC CUST DOP : 28/10/2025. KINDLY APPROVE.

Approval remark: repeat no cooling issue-cust case ESCALATED CASE REPLACE D THRU DEALER

Sanction text: repeated complaints in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.