

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/R/111287 dated 25/04/2025 has been generated in reference to Service order No. 384359 dated 19/04/2025.

Area : SS4 COIMBATORE

Model : 52141501SD03191/RD 240E TDI MN BL

Replacement Product Code : 52141501SD03191 RD 240E TDI MN BL

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD03191 RD 240E TDI MN BL

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 250103191DR00187ZF

Invoice No : 00

Invoice Date : 26/03/2025

DOP : 26/03/2025

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : CONTROL CARD#MAIN PCB - PCB NOT WORKING#APPLIANCE TO BE REPLACED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : RAJINI GANTH

Address : RAJINI GANTH 5/4 KUDI STREET THURAIYUR TALU K KOTTATHUR 9751069144

City: Kottatur

Telephone Number : 9751069144

Mobile Number : 9751063964

Observation text: DEFECTIVE COMPLAINT- MAIN PCB DEFECT & NOT WORKING CUSTOMER NOT ALLOWING TO REPAIR TO FURTHER PLEASE APPROVE THE SAME FOR REPLACEMENT SIR

Approval remark: MAIN PCB DEFECT-CUST CASE-NEW MACHINE CUST NOT ACCEPTING REPAIR

Sanction text: PCB complaint in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.