

Dear KHANGAN/NANDHINIS.LO/ajayes

Sanction No. SS4/A/101457 dated 23/04/2025 has been generated in reference to Service order No. 228045 dated 10/04/2025.

Area : SS4 COIMBATORE

Model : 40101701SD01442/AC 1.5T SIC 18TTC3 WYQ Split

\*\*\*\*\* SRN \*\*\*\*\*

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD01442 AC 1.5T SIC 18TTC3 WYQ Split

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 250200158SA00849DZ

Invoice No : 11162082

Invoice Date : 10/03/2025

DOP : 10/03/2025

DEALER / CUSTOMER : DEALER

Damage/Defective : Damaged

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : POORVIKA APPLINCE

Address : POORVIKA APPLINCE NO 452 SELAM MAIN ROAD BARATHIYAR HOSPITALA NAMAKKAL

City: Namakkal Bazaar

Telephone Number : 9952675060

Mobile Number : 9965065798

Observation text: DEFECTIVE COMPLAINT- GAS LEAK ISSUE IN THE UNIT CUSTOMER CASE DEALER REPLACED TO CUSTOMER. CUSTOMER DOP-3/4/2025. NO STOCK FOR RC & SRN DONE

Approval remark: GAS LEAK - CUST CASE- NOT ACCEPTING REPAIR. REPLACED THRU DEALER

Sanction text: Gas leak problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.