

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/W/102738 dated 18/04/2025 has been generated in reference to Service order No. 378970 dated 01/04/2025.

Area : SS4 COIMBATORE

Model : 52141601SD00417/WTEON VLVT 70 5.0 FDTN SVGZ

***** SRN *****

Product Category : WASHING MACHINE

Defective Product Code : 52141601SD00417 WTEON VLVT 70 5.0 FDTN SVGZ

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 231200417FW00087

Invoice No : U24008968

Invoice Date : 23/08/2024

DOP : 23/08/2024

DEALER / CUSTOMER : DEALER

Damage/Defective : Defective

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : SAMU ELECTRONICS SAMU ELECTRONICS

Address : SAMU ELECTRONICS SAMU ELECTRONICS N0.12 SAARANGABANI SANNATHI -ST REET -, -

City: KUMBAKONAM CITY

Telephone Number : 9500240862

Mobile Number : 9842116827

Observation text: CUSTOMER CASE-DEALER REPLACED TO CUSTOMER MECHANICAL ASSEMBLY JAMMED. CUS DOP 01/11/2024 NO STOCK & SRN DONE. PLS APPROVE SIR

Approval remark: MECH ASSLY JAMMED-CUST CASE. CUST NOT ACCEPTING REPAIR. REPLIED THRU DEALER.

Sanction text: mechanical assembly problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.