

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/R/111129 dated 21/03/2025 has been generated in reference to Service order No. 373224 dated 11/03/2025.

Area : SS4 COIMBATORE

Model : 52141501SD02981/RT EONVALOR 310B RCIT MT BK

Replacement Product Code : 52141501SD02916 RT EONVALOR 310C RCIT MT BK

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD02981 RT EONVALOR 310B RCIT MT BK

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240102981FR00032ZH

Invoice No : 11143403

Invoice Date : 02/03/2024

DOP : 02/03/2024

DEALER / CUSTOMER : DEALER

Damage/Defective : Defective

Nature Of Problem : Dealer_replaced_to_customer_approved_by_Service

Job Code Desc : CONTROL CARD#DISPLAY - PCB NOT WORKING#APPLIANCE TO BE REPLACED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : GANESAN INTER PRAICES

Address : GANESAN INTER PRAICES OPPOCET EB OFFICE PUDHUKOTTA

City: Podukkottai

Telephone Number :

Mobile Number : 9892487650

Observation text: DEFECTIVE COMPLAINT- MAIN PCB DEFECT & NOT WORKING DEALER REPLACED TO CUSTOMER. CUSTOMER DOP-4/03/24 SALES ESCALATION. PLEASE APPROVE FOR RC SIR

Approval remark: MAIN PCB DEFECT-CUST CASE-CUST NOT ACCEPTING REPAIR. REPLACED THRU DEALER.

Sanction text: PCB problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.