

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/A/101478 dated 30/04/2025 has been generated in reference to Service order No. 141979 dated 28/04/2025.

Area : SS4 COIMBATORE

Model : 40101701SD01215/DSS 18PFS3R32-WWP

Replacement Product Code : 40101701SD01215 DSS 18PFS3R32-WWP

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD01215 DSS 18PFS3R32-WWP

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 250301215SA00458HZ

Invoice No : 11007009

Invoice Date : 27/03/2025

DOP : 27/03/2025

DEALER / CUSTOMER : DEALER

Damage/Defective : Defective

AC UNIT : IDU-ODU

ODU No : 250301215SA00155EC

Nature Of Problem : Dealer_Expectations_-_Not_allowing_Repairs

Job Code Desc : CONDENSER - COPPER#DAMAGED#APPLIANCE TO BE REPLACED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : D P R DIGITAL WORLD D P R DIGITAL WORLD

Address : D P R DIGITAL WORLD D P R DIGITAL WORLD NO:75 SHANMUGAMNAR STREET
JINA ROAD NEAR ANJENIYAR TEMPLE TIRUPATTUR MAIN BAZER

City: Tirupattur Fort B.O

Telephone Number : 179228651

Mobile Number : 9443686127

Observation text: DAMAGED CASE -OUTDOOR CONDENSER DAMAGED, PLEASE APPROVE TH
E SAME FOR REPLACEMENT SIR DEALER STOCK SET CASE.

Approval remark: ODU CONDENSER DAMGED TRANSIT/HANDLING DAMAGES

Sanction text: odu condenser leak in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.