

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/W/102713 dated 26/03/2025 has been generated in reference to Service order No. 374971 dated 17/03/2025.

Area : SS4 COIMBATORE

Model : 52141601SD00447/WTEON VLVT 70 5.0 FDTN2 MTBK

***** SRN *****

Product Category : WASHING MACHINE

Defective Product Code : 52141601SD00447 WTEON VLVT 70 5.0 FDTN2 MTBK

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240900447FW01244OZ

Invoice No : 11159886

Invoice Date : 21/01/2025

DOP : 21/01/2025

DEALER / CUSTOMER : DEALER

Damage/Defective : Defective

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : VIP AGENCY DISTRIPUTER VIP AGENCY DISTRIPUTER

Address : VIP AGENCY DISTRIPUTER VIP AGENCY DISTRIPUTER NO 11 KATHIR INSDUS
TRIAL BULIDING CHIKO VENNAMALAI PO

City: Kadaparai B.O

Telephone Number : 9502067417

Mobile Number : 9787979447

Observation text: DEFECTIVE COMPLAINT- MAIN PCB DEFECT & NOT WORKING DEALER
REPLACED TO CUSTOMER. CUSTOMER DOP-24/2/25 NO STOCK FOR RC & SRN DONE. PLS
APPROVE SIR

Approval remark: MAIN PCB DEFECT-CUST CASE-NEW MACHINE CUST NOT ACCEPTING RE
PAIR. REPLACED THRU DEALER.

Sanction text: PCB problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.