

Dear KHANGAN/NANDHINIS.LO/ajayes

Sanction No. SS4/A/101458 dated 23/04/2025 has been generated in reference to Service order No. 228126 dated 11/04/2025.

Area : SS4 COIMBATORE

Model : 40101701SD01369/AC 1.5T DSS 18PI3R32-WWP Split

***** SRN *****

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD01369 AC 1.5T DSS 18PI3R32-WWP Split

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 24100090SA23845KV

Invoice No : 11006790

Invoice Date : 16/12/2024

DOP : 16/12/2024

DEALER / CUSTOMER : DEALER

Damage/Defective : Damaged

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : CITY COOLERS CITY COOLERS

Address : CITY COOLERS CITY COOLERS 23 KOVAI ROAD, OPP LGP PETROL BUNK; KA
RUR

City: Ramakrishnapuram

Telephone Number : 9629178797

Mobile Number : 9791919114

Observation text: DEFECTIVE COMPLAINT- GAS LEAK ISSUE IN THE UNIT. DEALER RE
PLACED TO CUSTOMER. CUSTOMER DOP-21/3/25 CITY COOLER SOLD CASE PLEASE APPRO
VE SIR

Approval remark: GAS LEAK - CUST CASE- NOT ACCEPTING REPAIR. REPLACED THRU D
EALER

Sanction text: Gas leak problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than abo
ve sanction no. stands void.

- If any alteration required in above details than this document needs to be
regenerated (pdf format) through smartnet system. Contact respective servic
e executive.