

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/A/101471 dated 30/04/2025 has been generated in reference to Service order No. 140281 dated 22/04/2025.

Area : SS4 COIMBATORE

Model : 40101701SD01277/SIC 18TTC3 GWD SPLIT

***** SRN *****

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD01277 SIC 18TTC3 GWD SPLIT

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240301277SA04300LZ

Invoice No : 11103782

Invoice Date : 26/03/2024

DOP : 26/03/2024

DEALER / CUSTOMER : DEALER

Damage/Defective : Defective

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : SRI AMBAL ELECTRONICS SRI AMBAL ELECTRONICS

Address : SRI AMBAL ELECTRONICS SRI AMBAL ELECTRONICS NO KOVAI ROAD, RAMANUJAM STREET KARUR NO; 2

City: ATHUR B.O

Telephone Number : 9150344446

Mobile Number : 9150344446

Observation text: DEFECTIVE COMPLAINT- GAS LEAK ISSUE IN THE UNIT DEALER REPLACED TO CUSTOMER. CUSTOMER DOP-18/4/24 NO STOCK FOR RC & SRN DONE. PLS APPROVE SIR

Approval remark: GAS LEAK - CUST CASE- NOT ACCEPTING REPAIR. cust call within 1 year REPLACED THRU DEALER

Sanction text: Gas leak problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.