

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/A/101392 dated 14/12/2024 has been generated in reference to Service order No. 721851 dated 19/11/2024.

Area : SS4 COIMBATORE

Model : 40101701SD01155/AC 1T SIC 12TTC3-WWA SPLIT 3S

Replacement Product Code : 40101701SD01316 DSS 12PI3R32-WWP

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD01155 AC 1T SIC 12TTC3-WWA SPLIT 3S

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230101155SA03639

Invoice No : 11118282

Invoice Date : 18/01/2023

DOP : 18/01/2023

DEALER / CUSTOMER : DEALER

Damage/Defective : Defective

AC UNIT : IDU-ODU

ODU No : 230101155SA03665

Nature Of Problem : Dealer\_replaced\_to\_customer\_approved\_by\_Service

Job Code Desc : CONTROL CARD#IDU - MAIN/CONTROL PCB NOT WORKING#APPLIANCE TO B  
E REPLACED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : DARLING DIGITAL WORLD DARLING DIGITAL WORLD

Address : DARLING DIGITAL WORLD DARLING DIGITAL WORLD 317, SINGALEY ROAD, K  
ARAIKUDI

City: Karaikudi H O

Telephone Number : 9585540207

Mobile Number : 9585543683

Observation text: CUSTOMER CASE-DEALER REPLACED TO CUSTOMER IDU PCB DEFECT.

CUS DOP-24/03/23- DEALER REPLCED TO CUSTOMER DURING WARRANTY PERIOD-DARLIN  
G CASE

Approval remark: IDU PCB DEFECT-CUST NOT ACCPETING REPAIR MAR 2024 DOP. REPL  
ACED THRU DEALER

Sanction text: PCB problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than abo  
ve sanction no. stands void.

- If any alteration required in above details than this document needs to be  
regenerated ( pdf format ) through smartnet system. Contact respective servic  
e executive.