

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/A/101495 dated 10/05/2025 has been generated in reference to Service order No. 140114 dated 21/04/2025.

Area : SS4 COIMBATORE

Model : 40101701SD01140/SIC 18DTC3-WWA SPLIT

Replacement Product Code : 40101701SD01369 AC 1.5T DSS 18PI3R32-WWP Split

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD01140 SIC 18DTC3-WWA SPLIT

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240401140SA02704ZE

Invoice No : 11022161

Invoice Date : 04/05/2024

DOP : 04/05/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

AC UNIT : IDU-ODU

ODU No : 240401140SWA03021ZC

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : SEALED SYSTEM#GAS LEAK#APPLIANCE TO BE REPLACED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : NAVEEN RAJA NAVEEN RAJA

Address : NAVEEN RAJA NAVEEN RAJA NO;8/137 ATHANAU RASIPURAM

City: Rasipuram

Telephone Number : 8870210397

Mobile Number : 8870210397

Observation text: REPAT COMPLAINT IN THE UNIT. TWICE GAS CHARGING DONE-2227

38 & 220148.-AGAIN GAS LEAK IN THE UNIT CUSTOMER EXPECTING FOR RC ONLY. PLE

ASE APPROVE SIR

Approval remark: REPEAT GAS LEAK CASE-CUST NOT ACCPETING REPAIR

Sanction text: GAS LEAK CASE

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.