

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/A/101496 dated 10/05/2025 has been generated in reference to Service order No. 141358 dated 26/04/2025.

Area : SS4 COIMBATORE

Model : 40101701SD01369/AC 1.5T DSS 18PI3R32-WWP Split

Replacement Product Code : 40101701SD01369 AC 1.5T DSS 18PI3R32-WWP Split

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD01369 AC 1.5T DSS 18PI3R32-WWP Split

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 241000090SA20736ED

Invoice No : 16063592

Invoice Date : 10/02/2025

DOP : 10/02/2025

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

AC UNIT : IDU-ODU

ODU No : 241000090OD22873HT

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : CONTROL CARD#ODU - MAIN/CONTROL PCB NOT WORKING#APPLIANCE TO B
E REPLACED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : VENGADACHALAM VENGADACHALAM

Address : VENGADACHALAM VENGADACHALAM NAMAGIRI PETTAI ARIYAVANAM KAVUNDAPAT
TI RASIPURAM THALUKA

City: Namagiribettai

Telephone Number : 9865420593

Mobile Number : 9842086201

Observation text: CUSTOMER CASE-CUSTOMER PURCHASED AC FROM KANNAN AC SPARES-
OUTDOOR PCB DEFECT & NOT WORKING PLEASE APPROVE THE SAME FOR REPLACEMENT S
IR

Approval remark: odu pcb defect- CUST NOT ACCEPTING REPAIR

Sanction text: ODU pcb defect

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.