

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/A/101474 dated 30/04/2025 has been generated in reference to Service order No. 140986 dated 24/04/2025.

Area : SS4 COIMBATORE

Model : 40101701SD01515/AC 1.5T SIC 18ITC5 WYD SPLIT

Replacement Product Code : 40101701SD01515 AC 1.5T SIC 18ITC5 WYD SPLIT

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD01515 AC 1.5T SIC 18ITC5 WYD SPLIT

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 241100238SA01203XZ

Invoice No : 11112438

Invoice Date : 01/04/2025

DOP : 01/04/2025

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

AC UNIT : IDU-ODU

ODU No : 241100234OD02267KP

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : EVAPORATOR - COPPER#JOINT LEAK#APPLIANCE TO BE REPLACED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : MURUGESH MURUGESH

Address : MURUGESH MURUGESH ODATHURAI ANDIPALAIYAM ROAD BHAVANI THALUK EROD E

City: Kavindapadi S.O

Telephone Number : 9842706444

Mobile Number : 9842706444

Observation text: CUSTOMER CASE-EVAPORATOR COPPER LEAK. CUSTOMER NOT ALLOWING TO REPAIR FURTHER. PLEASE APPROVE FOR REPLACEMENT SIR

Approval remark: EVAPORATOR LEAK - CUST CASE CUST NOT ACCEPTING REPAIR

Sanction text: evaporator problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.