

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/A/101501 dated 10/05/2025 has been generated in reference to Service order No. 143891 dated 05/05/2025.

Area : SS4 COIMBATORE

Model : 40101701SD01425/AC 1.5T EI 18NINV3R32 WYE

Replacement Product Code : 40101701SD01425 AC 1.5T EI 18NINV3R32 WYE

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD01425 AC 1.5T EI 18NINV3R32 WYE

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240900145SA09369EL

Invoice No : 11019560

Invoice Date : 15/01/2025

DOP : 15/01/2025

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

AC UNIT : IDU-ODU

ODU No : 240900145OD10455TX

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : SEALED SYSTEM#GAS LEAK#APPLIANCE TO BE REPLACED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : Kumudha Kumudha

Address : Kumudha Kumudha KUMBAKONAM ; DR MOORTHY ROAD

City: Kumbakonam City

Telephone Number : 9500884956

Mobile Number : 8248624685

Observation text: DEFECTIVE COMPLAINT-SEALED SYSTEM GAS LEAK IN THE UNIT-ECO M CASE. CUSTOMER EXPECTING FOR REPLACEMENT PLEASE APPROVE THE SAME SIR

Approval remark: SEALED SYSTEK GAS LEAK CUST NOT ACCEPTING REPAIR

Sanction text: SEALED SYSTEK GAS LEAK

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.