

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/R/111392 dated 14/05/2025 has been generated in reference to Service order No. 375862 dated 20/03/2025.

Area : SS4 COIMBATORE

Model : 52141501SD02978/RT EONVALOR 310B RCIT FS ST

Replacement Product Code : 52141501SD02978 RT EONVALOR 310B RCIT FS ST

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD02978 RT EONVALOR 310B RCIT FS ST

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 231002978FR00537

Invoice No : 11141567

Invoice Date : 09/04/2024

DOP : 09/04/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : FAN MOTOR#NOISE - ABNORMAL NOISE#APPLIANCE TO BE REPLACED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : MANIMEGALAI. M MANIMEGALAI. M

Address : MANIMEGALAI. M MANIMEGALAI. M 3/19, KUDI STREET, METTU MARUTHUR, PETTAVAITHALAI TIRUCHIRAPPAL TRICHY

City: Pettaivaithalai

Telephone Number : 8608733635

Mobile Number : 8973881561

Observation text: CUSTOMER CASE-FAN MOTOR DEFECT & NOT WORKING REPEAT ISSUE IN THE UNIT-439700/316402/367494. CUSTOMER ESCALATED AT DEALER POINT. PLS A PPROVE

Approval remark: fan motor defect and repeat functional defects cust escalated case

Sanction text: approved as a special case

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.