

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/A/101506 dated 12/05/2025 has been generated in reference to Service order No. 141063 dated 25/04/2025.

Area : SS4 COIMBATORE

Model : 40101701SD01127/SIC 18TTC3-WWB SPLIT

***** SRN *****

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD01127 SIC 18TTC3-WWB SPLIT

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240201127SA08882JE

Invoice No : 11143302

Invoice Date : 29/02/2024

DOP : 29/02/2024

DEALER / CUSTOMER : DEALER

Damage/Defective : Defective

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : VASANTH & CO VASANTH & CO

Address : VASANTH & CO VASANTH & CO NO 5 ARANTHANGI ROAD OPP 5STAR MALIGAI PATTUKOTTAI THANJAVUR

City: PATTUKOTTAI H O

Telephone Number : 6374903205

Mobile Number : 9789541873

Observation text: DEFECTIVE COMPLAINT- GAS LEAK ISSUE IN THE UNIT DEALER REP LACED TO CUSTOMER. CUSTOMER DOP-04/4/24 NO STOCK FOR RC & SRN DONE. REPLACE D DURING WAR

Approval remark: GAS LEAK - CUST CASE-NEW MACHINE. CUST NOT ACCEPTING REPAIR . REPLACED THRU DEALER.

Sanction text: Gas leak problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.