

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/R/111427 dated 19/05/2025 has been generated in reference to Service order No. 391503 dated 14/05/2025.

Area : SS4 COIMBATORE

Model : 52141501SD03340/RD R190C THF FR BL

Replacement Product Code : 52141501SD03340 RD R190C THF FR BL

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD03340 RD R190C THF FR BL

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 250303340DR01222CL

Invoice No : 11023231

Invoice Date : 28/04/2025

DOP : 28/04/2025

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : COMPRESSOR#JAMMED#APPLIANCE TO BE REPLACED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : Venkatesh T S Venkatesh T S

Address : Venkatesh T S Venkatesh T S 26A Mela Subramaniyapuram Kovil 1st Street Subramaniyapuram T VS Tollgate Trichy

City: Jamal Mohamed College

Telephone Number : 7871442989

Mobile Number : 8778416718

Observation text: CUSTOMER CASE-DEFECTIVE COMPLAINT- COMPRESSOR JAMMED CASE.

CUSTOMER NOT ALLOWING FOR REPAIR ECOM CASE- PLEASE APPROVE FOR REPLACEMENT SIR

Approval remark: COMPRESSOR JAMMED CASE CUST NOT ACCEPTING REPAIR.

Sanction text: compressor problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.