

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/A/101499 dated 10/05/2025 has been generated in reference to Service order No. 143242 dated 02/05/2025.

Area : SS4 COIMBATORE

Model : 40101701SD01298/AC 1.5T SIC 18ITC5 WWD Split

\*\*\*\*\* SRN \*\*\*\*\*

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD01298 AC 1.5T SIC 18ITC5 WWD Split

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240500023SA01989

Invoice No : 11023226

Invoice Date : 06/05/2025

DOP : 28/05/2024

DEALER / CUSTOMER : DEALER

Damage/Defective : Defective

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : KUMARAN REDIO MANAPARAI

Address : KUMARAN REDIO MANAPARAI NO 3 ETU ST PANAPARAI

City: Manaparai S.O

Telephone Number : 9788484739

Mobile Number : 9788421531

Observation text: DEFECTIVE COMPLAINT- ODU PCB DEFECT & NOT WORKING NO STOCK FOR RC & SRN DONE. CUS DOP-24/04/2025 PLEASE APPROVE THE SAME SIR

Approval remark: odu pcb defect- CUST NOT ACCEPTING REPAIR REPLACED THRU DEALER

Sanction text: ODU pcb defect

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.