

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/R/111016 dated 17/02/2025 has been generated in reference to Service order No. 364436 dated 04/02/2025.

Area : SS4 COIMBATORE

Model : 41103015SD00028/GODREJ VACCINE REF 225L AC

Replacement Product Code : 41103015SD00077 MR ILR GHR 200 AC WHITE

Product Category : REFRIGERATOR

Defective Product Code : 41103015SD00028 GODREJ VACCINE REF 225L AC

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 210200028MR00602

Invoice No : na

Invoice Date : 06/03/2021

DOP : 06/03/2021

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : WATER LEAKAGE#LEAK FROM BOTTOM #APPLIANCE TO BE REPLACED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : SELVI SELVI

Address : SELVI SELVI PETROEL BUNK OPPOSITE THAMARAI KULAM KALLANKURICHI P HG

City: Thavuthaikulam B.O

Telephone Number : 8526656562

Mobile Number : 8526859030

Observation text: ILR COMPLAINT- CUSTOMER CASE- WATER LEAKAGE ISSUE IN THE UNIT & NOT REPAIRABLE. PLEASE APPROVE FOR REPLACEMENT SIR

Approval remark: CABINET LEAK-CUST CASE-NOT ACCEPTING REPAIR.

Sanction text: Approved as a special case Price Diff Rs.-88188.56/- Waived off APRV BY Mr. Vinod Mehdiratta

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.