

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/R/111469 dated 27/05/2025 has been generated in reference to Service order No. 389882 dated 08/05/2025.

Area : SS4 COIMBATORE

Model : 52141501SD03434/RD EMARVEL 260C THI ST GL

Replacement Product Code : 52141501SD03434 RD EMARVEL 260C THI ST GL

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD03434 RD EMARVEL 260C THI ST GL

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240503434DR00319

Invoice No : 11148326

Invoice Date : 28/06/2024

DOP : 28/06/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : SEALED SYSTEM#GAS LEAK - UNABLE TO IDENTIFY#APPLIANCE TO BE REPLACED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : GOVIND

Address : GOVIND MAIN ROAD KUPACHIKOTTAI MANNARKUDI

City: Mannargudi Bazaar

Telephone Number : 6382864902

Mobile Number : 6382864902

Observation text: CUSTOMER CASE-SEALED SYSTEM GAS LEAK IN THE UNIT CUSTOMER NOT ALLOWING TO REPAIR TO FURTHER PLEASE APPROVE FOR REPLACEMENT SIR.

Approval remark: GAS LEAK CASE-CUST NOT ACCEPTING REPAIR.

Sanction text: Gas leak problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.