

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/R/111393 dated 14/05/2025 has been generated in reference to Service order No. 386047 dated 25/04/2025.

Area : SS4 COIMBATORE

Model : 52141501SD03476/RD ERIOPLS 205A THF SS BL

***** SRN *****

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD03476 RD ERIOPLS 205A THF SS BL

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 250103476DR04301ZI

Invoice No : 11160763

Invoice Date : 08/02/2025

DOP : 08/02/2025

DEALER / CUSTOMER : DEALER

Damage/Defective : Defective

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : SINDAI SINDAI

Address : SINDAI SINDAI NO 296 TRICHY TO MADURAI MAIN ROAD VEERALIMALAI

City: Viralimalai

Telephone Number : 7010195155

Mobile Number : 7010195155

Observation text: DEFECTIVE COMPLAINT- GAS LEAK ISSUE IN THE UNIT DEALER REPLACED TO CUSTOMER. CUSTOMER DOP-24/4/25 NO STOCK FOR RC & SRN DONE. PLS APPROVE SIR

Approval remark: GAS LEAK-NEW MACHINE-CUST CASE CUST NOT ACCEPTING REPAIR-REPLACED THRU DEALER

Sanction text: Gas leak problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.