

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/W/102790 dated 26/05/2025 has been generated in reference to Service order No. 389742 dated 08/05/2025.

Area : SS4 COIMBATORE

Model : 52141601SD00296/WTEON ALR C 70 5.0 FDANS GPGR

Replacement Product Code : 52141601SD00283 WTEON ALR 70 5.0 FISNS COBR

Product Category : WASHING MACHINE

Defective Product Code : 52141601SD00296 WTEON ALR C 70 5.0 FDANS GPGR

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 231100296FW00337

Invoice No : 11139571

Invoice Date : 02/01/2024

DOP : 02/01/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer\_Expectations\_-\_Not\_allowing\_Repairs

Job Code Desc : MECHANICAL ASSEMBLY#JAMMED#APPLIANCE TO BE REPLACED

PRA submitted by : KAMAL T

Customer / Dealer Code : 40000E

Customer / Dealer Name : SANGEETHA SANGEETHA

Address : SANGEETHA SANGEETHA NO 57A VASANTHA MADA LINE NETHAJI ROAD THIVAR  
OUR

City: Thiruvarur H O

Telephone Number : 8610894025

Mobile Number : 8610894025

Observation text: SPIN MOTOR JAMMED ISSUE, REPEAT COMPLAINT. CUST NOT ALLOWI  
NG REPAIR, WANTS ONLY REPL. SR&BLL CUST DOP : 02/01/2024. KINDLY APPROVE.

Approval remark: Spin motor jammed-cust case CUST NOT ACCEPTING REPAIR.

Sanction text: spin motor problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than abo  
ve sanction no. stands void.

- If any alteration required in above details than this document needs to be  
regenerated ( pdf format ) through smartnet system. Contact respective servic  
e executive.