

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/W/102790 dated 26/05/2025 has been generated in reference to Service order No. 389742 dated 08/05/2025.

Area : SS4 COIMBATORE

Model : 52141601SD00296/WTEON ALR C 70 5.0 FDANS GPGR

Replacement Product Code : 52141601SD00283 WTEON ALR 70 5.0 FISNS COBR

Product Category : WASHING MACHINE

Defective Product Code : 52141601SD00296 WTEON ALR C 70 5.0 FDANS GPGR

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 231100296FW00337

Invoice No : 11139571

Invoice Date : 02/01/2024

DOP : 02/01/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : MECHANICAL ASSEMBLY#JAMMED#APPLIANCE TO BE REPLACED

PRA submitted by : KAMAL T

Customer / Dealer Code : 40000E

Customer / Dealer Name : SANGEETHA SANGEETHA

Address : SANGEETHA SANGEETHA NO 57A VASANTHA MADA LINE NETHAJI ROAD THIVAR OUR

City: Thiruvarur H O

Telephone Number : 8610894025

Mobile Number : 8610894025

Observation text: SPIN MOTOR JAMMED ISSUE, REPEAT COMPLAINT. CUST NOT ALLOWING REPAIR, WANTS ONLY REPL. SR&BLL CUST DOP : 02/01/2024. KINDLY APPROVE.

Approval remark: Spin motor jammed-cust case CUST NOT ACCEPTING REPAIR.

Sanction text: spin motor problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.