

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/A/101497 dated 10/05/2025 has been generated in reference to Service order No. 142111 dated 28/04/2025.

Area : SS4 COIMBATORE

Model : 40101701SD01369/AC 1.5T DSS 18PI3R32-WWP Split

Replacement Product Code : 40101701SD01369 AC 1.5T DSS 18PI3R32-WWP Split

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD01369 AC 1.5T DSS 18PI3R32-WWP Split

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 241000090SA23692ES

Invoice No : 1554997

Invoice Date : 25/03/2025

DOP : 25/03/2025

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

AC UNIT : IDU-ODU

ODU No : 241100090D27053LC

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : CONTROL CARD#ODU - MAIN/CONTROL PCB NOT WORKING#APPLIANCE TO B
E REPLACED

PRA submitted by : KAMAL T

Customer / Dealer Code : 40000E

Customer / Dealer Name : RAVICHADHURAN RAVICHADHURAN

Address : RAVICHADHURAN RAVICHADHURAN 14/41 A 4 ROAD PARANCHERGZHI P OST GA
NDHIYAM THIRUPURI

City: Kangayam

Telephone Number : 9976431371

Mobile Number : 9442455969

Observation text: CONTROL CARD,ODU-MAIN PCB COMPLETELY NOT WORKING. CUST NOT
ALLOWING REPAIR, WANTS ONLY REPL. SR&BLL CUST DOP : 12/03/2025. KINDLY AP
PROVE.

Approval remark: odu pcb defect- CUST NOT ACCEPTING REPAIR MARCH DOP

Sanction text: odu pcb defect

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.