

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/D/100284 dated 22/05/2025 has been generated in reference to Service order No. 392795 dated 19/05/2025.

Area : SS4 COIMBATORE

Model : 24131601SD00132/DH ESNCH 425E 2HCNP RW

Replacement Product Code : 24131601SD00114 DH EPENTA 425E 2HCN RW

Product Category : DEEP FREEZER

Defective Product Code : 24131601SD00132 DH ESNCH 425E 2HCNP RW

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 250200132CR00905ZM

Invoice No : 11022954

Invoice Date : 18/04/2025

DOP : 18/04/2025

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer\_Expectations\_-\_Not\_allowing\_Repairs

Job Code Desc : CABINET#CABINET - DAMAGED/DENTS & SCRATCHES#APPLIANCE TO BE RE PLACED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : ELAVARASAN ELAVARASAN

Address : ELAVARASAN ELAVARASAN KARUPPOR , NEW MARIAMMAN STREET , NO : 3RD WARD 636012 (NADHIYA )

City: Nallampalli

Telephone Number : 9543968608

Mobile Number : 9790197653

Observation text: CUSTOMER CASE-CABINET INNER LEAK IN THE UNIT ESCALATED TO HO. PLEASE APPROVE FOR REPLACEMENT SIR.

Approval remark: Inner leak-repair not possible ESCALATED CALL

Sanction text: Inner leak

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.