

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/W/102781 dated 19/05/2025 has been generated in reference to Service order No. 384258 dated 19/04/2025.

Area : SS4 COIMBATORE

Model : 52141601SD00501/WFEON ARG 7012 5 FEBD SLSR

***** SRN *****

Product Category : WASHING MACHINE

Defective Product Code : 52141601SD00501 WFEON ARG 7012 5 FEBD SLSR

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240700501FW06112PZ

Invoice No : 11159432

Invoice Date : 08/01/2025

DOP : 08/01/2025

DEALER / CUSTOMER : DEALER

Damage/Defective : Defective

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : GIRIAS INVST PVT LTD GIRIAS INVST PVT LTD

Address : GIRIAS INVST PVT LTD GIRIAS INVST PVT LTD NO, 800 /3 ; LD TOWER ; NORTH MAIN STREET ; OPPCT BRINTHAVANAM KOVIL ; PUDUKKOTTAI ;

City: Pudukkottai H.O

Telephone Number : 8939216222

Mobile Number : 8939215222

Observation text: DEFECTIVE COMPLAINT-TUB ASSEMBLY DEFECT & NOT WORKING. DEALER REPLACED TO CUSTOMER CASE. CUSTOMER DOP-14/04/25. NO STOCK FOR RC & SR N DONE

Approval remark: TUB ASSLY DEFECT-CUST ESCALATED CASE REPLACED THRU DEALER.

Sanction text: Tub assembly problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.