

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/R/111465 dated 24/05/2025 has been generated in reference to Service order No. 390247 dated 10/05/2025.

Area : SS4 COIMBATORE

Model : 52141501SD03059/RF EON 294C RCIT FS ST

Replacement Product Code : 52141501SD03059 RF EON 294C RCIT FS ST

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD03059 RF EON 294C RCIT FS ST

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 250403059FR00088ZF

Invoice No : 33432179

Invoice Date : 05/05/2025

DOP : 05/05/2025

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : COMPRESSOR#JAMMED WHEN HOT#APPLIANCE TO BE REPLACED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : Mothi Mothi

Address : Mothi Mothi 11498babunagar ammapet Saleml Sowrastra school opp st reer

City: Agraharam

Telephone Number :

Mobile Number : 9597410088

Observation text: DEFECTIVE COMPLAINT- COMPRESSOR JAMMED CASE NEW MACHINE-CUSTOMER NOT ALLOWING TO REPAIR PLEASE APPROVE FOR REPLACEMENT SIR.

Approval remark: COMPRESSOR JAMMED CASE CUST NOT ACCEPTING REPAIR. DOP MAY 2025

Sanction text: COMPRESSOR JAMMED CASE CUST NOT ACCEPTING REPAIR. REPLACE D THRU DEALER

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.