

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/D/100283 dated 22/05/2025 has been generated in reference to Service order No. 392247 dated 17/05/2025.

Area : SS4 COIMBATORE

Model : 24131601SD00067/DH EPENTA 425C 31CMFH2 M RW

Replacement Product Code : 24131601SD00116 DG EPENTA 425E AMUL RW

Product Category : DEEP FREEZER

Defective Product Code : 24131601SD00067 DH EPENTA 425C 31CMFH2 M RW

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230900067CR00472

Invoice No : 11006152

Invoice Date : 03/06/2024

DOP : 03/06/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : SEALED SYSTEM#GAS LEAK - EVAPORATOR#APPLIANCE TO BE REPLACED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : BALAJI MESS BALAJI MESS

Address : BALAJI MESS BALAJI MESS OPPBUS STAND KARUR

City: Andankoil B.O

Telephone Number : 7639317313

Mobile Number : 7639317313

Observation text: CUSTOMER CASE-SEALED SYSTEM- GAS LEAK IN EVAP CUSTOMER NOT ALLOWING TO REPAIR TO FURTHER EXPECTING ONLY FOR REPLACEMENT.PLEASE APPROVE SIR.

Approval remark: GAS LEAK CASE-CUST NOT ACCEPTING REPAIR.

Sanction text: GAS LEAK

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.