

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/A/101519 dated 20/05/2025 has been generated in reference to Service order No. 143871 dated 05/05/2025.

Area : SS4 COIMBATORE

Model : 40101701SD01439/ AC 1.5T SFC 18STC3-WYP SPLIT

Replacement Product Code : 40101701SD01439 AC 1.5T SFC 18STC3-WYP SPLIT

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD01439 AC 1.5T SFC 18STC3-WYP SPLIT

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 241200155SA80575LD

Invoice No : 11021254

Invoice Date : 31/03/2025

DOP : 31/03/2025

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

AC UNIT : IDU-ODU

ODU No : 2502001550D61555LC

Nature Of Problem : Customer\_Expectations\_-\_Not\_allowing\_Repairs

Job Code Desc : IDU WATER DRIPPING / SWEATING#WATER DRIPPING#APPLIANCE TO BE REPLACED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : MOHAN RAJ

Address : MOHAN RAJ NO 2\563 NORTH STREET KRISHNAN KOVIL NEAR PARAMBUR

City: Parambur B.O

Telephone Number : 9865272440

Mobile Number : 9585287117

Observation text: CUSTOMER CASE-IDU WATER DRIPPING CASE. CUSTOMER NOT ALLOWING TO REPAIR FURTHER. PLEASE APPROVE FOR REPLACEMENT SIR

Approval remark: IDU WATER DRIPPING CASE CUST NOT ACCEPTING REPAIR.

Sanction text: IDU WATER DRIPPING CASE

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.