

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/R/111475 dated 27/05/2025 has been generated in reference to Service order No. 394777 dated 26/05/2025.

Area : SS4 COIMBATORE

Model : 52141501SD02867/RD EMARVEL 207C THF FU BL

Replacement Product Code : 52141501SD02867 RD EMARVEL 207C THF FU BL

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD02867 RD EMARVEL 207C THF FU BL

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240902867DR00306JZ

Invoice No : 000000000

Invoice Date : 28/04/2025

DOP : 28/04/2025

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : CONTROLLER#NO COOLING#APPLIANCE TO BE REPLACED

PRA submitted by : RAMESH V

Customer / Dealer Code : 40000E

Customer / Dealer Name : SANGEETHA

Address : SANGEETHA 4/132 KOLIPANNAI STR SIRUVACHUR PERAMBALUR

City: Siruvachur

Telephone Number : 6379177179

Mobile Number : 6379177179

Observation text: CONTROLLER NO COOLING ISSUE. CUST NOT ALLOWING REPAIR, WANT S ONLY REPL,SR&BILL CUST DOP : 28/04/2025. KINDLY APPROVE SIR.

Approval remark: GAS LEAK CASE-CUST NOT ACCEPTING REPAIR. no ooling

Sanction text: Gas leak problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.