

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/R/111438 dated 21/05/2025 has been generated in reference to Service order No. 386385 dated 26/04/2025.

Area : SS4 COIMBATORE

Model : 52141501SD03485/RT EONVIBE 366B RCIT ST RH

Replacement Product Code : 52141501SD03485 RT EONVIBE 366B RCIT ST RH

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD03485 RT EONVIBE 366B RCIT ST RH

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240803485FR00347LS

Invoice No : 11159342

Invoice Date : 18/03/2025

DOP : 18/03/2025

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer_Expectations--Not_allowing_Repairs

Job Code Desc : CONTROL CARD#MAIN PCB - PCB NOT WORKING#APPLIANCE TO BE REPLACED

PRA submitted by : KAMAL T

Customer / Dealer Code : 40000E

Customer / Dealer Name : R MUGAM R MUGAM

Address : R MUGAM R MUGAM KRITIKA GARDERN AVINASHI PALLIYAM KODUVAI TRIPUR 638660

City: Tirupur Bazaar S.O

Telephone Number : 7989505858

Mobile Number : 9994694646

Observation text: CONTROL CARD, MAIN PCB NOT WORKING ISSUE. CUST NOT ALLOWING REPAIR, WANTS ONLY REPL. SR&BLL CUST DOP : 18/03/2025. KINDLY APPROVE.

Approval remark: CONTROL PCB DEFECT-CUST CASE CUST NOT ACCEPTING REPAIR.

Sanction text: PCB problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.